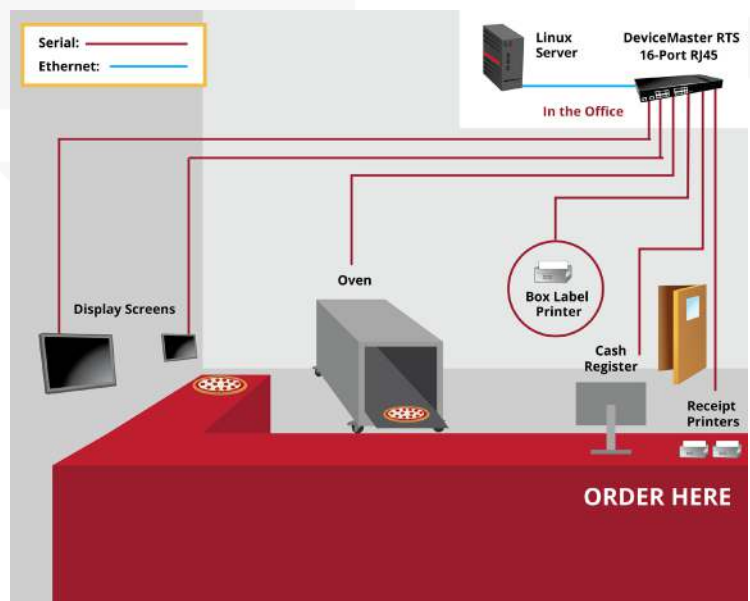


## DEVICEMASTER ENABLES LEGACY DEVICES FOR PIZZA CHAIN

In order to ensure that each pizza is properly made, there are many technological components involved along the assembly line. This process begins with cash registers and receipt printers and continues to the terminal where toppings are added. After the toppings have been added, and it has left the oven, it leaves the store with a printed box label receipt.

To ensure the accuracy at each of these stages, all of the data from the cash registers, receipt printers, terminals, ovens, and box label printers are sent to one centralized location known as the device gateway, which is then connected to the Linux server. Both the Linux server and device gateway are interrelated as one sends out a command while the other retrieves the necessary information; without proper connection, communication is not possible between the two.

For one international pizza company, they were operating with serial connections to the device gateway and then Ethernet connecting between the device gateway and Linux server. Once the pizza company's device gateway began to deteriorate, they had difficulties finding a replacement that was not only affordable, but also compatible with their unique Linux system, which is why they chose Control.



After the purchase of Control's DeviceMaster RTS 16-Port RJ45, the rock solid Linux support, provided by Control, became very evident. Control's technical support team was dedicated to ensuring the compatibility between the company's specialized Linux server and Control's DeviceMaster RTS. With the continued hard work and dedication from Control's technical support team, everything was able to be properly connected, and as a result, the pizza company was able to operate with their existing equipment and cabling, saving them a tremendous amount of money. Due to this, the pizza company was extremely pleased with the DeviceMaster RTS 16-Port RJ45 as well as the technical support from Control. As a result, they have purchased additional DeviceMaster RTS 16-Ports and are currently in the process of implementing them in all of their stores worldwide.

The DeviceMaster RTS 16-Port RJ45 is a rugged Ethernet device that allows communication between the host PC and other serial devices located anywhere within the Ethernet network. This industrial grade product operates efficiently in temperatures ranging from -20°C to 60°C. In addition, the Device Master RTS supports native COM, TTY, or TCP/IP socket communication modes.

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# DeviceMaster® RTS 16-Port RJ45

Part Number: 99450-3



## KEY FEATURES AND BENEFITS

- No serial cable distance limitations enables communication between a host PC and serial devices located anywhere across an Ethernet network
- RS-232/422/485 software selectable
- Application compatibility supports native COM, TTY, or TCP/IP socket communication modes
- Built-in two-port 10/100 Ethernet switch simplifies network connection
- Web-based configuration makes setup and management changes quick and easy
- Real-time e-mail event notification alerts administrator of potential connection and security issues
- Wide operating temperature of -20° to 60°C
- 1U rack mount housing provides compatibility with existing IT equipment
- PortVision® DX remote monitoring and management software
- Software developer kit available for users interested in writing custom applications to run on the DeviceMaster platform
- SSL & SSH management, SSL serial data stream encryption
- RoHS2 compliant under CE
- IPV6 support

## PRODUCT DESCRIPTION

The Comtrol DeviceMaster RTS 16-Port RJ45 is a 16-port device server designed for network-enabling serial communications devices. When used with the included NSLink™ driver software and a host PC, the DeviceMaster RTS enables placement of COM or TTY ports anywhere on an Ethernet network or across the

Internet. In applications where connecting legacy serial devices to a PC without software changes is a requirement, a pair of DeviceMaster RTS units can be used to create a point-to-point serial tunnel across the network that seamlessly transfers serial data via TCP or UDP socket connections.



### Warranty Information

Control offers a 30-day satisfaction guarantee and 5-year limited warranty.

### Sales Support

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### Technical Support

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