

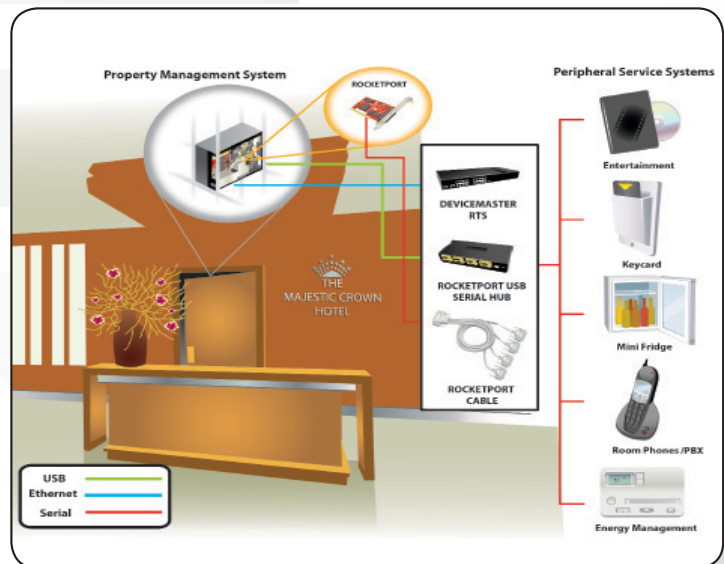


CUSTOMER SUCCESS STORY

Control's RocketPort and DeviceMaster products assist in communication between PMS and peripheral service systems

Thousands of hotel properties are using RocketPort and DeviceMaster products to assist in the integration of their Property Management Systems and multiple peripheral service systems.

Hotel companies and property management software providers across the world have used Control's products to connect Property Management Systems (PMS) with multiple peripheral service systems on each property. These systems include phone systems, keyless locks, room energy management, television services, on-site POS systems and others. Although each company has applied our various RocketPort and DeviceMaster products to their applications in slightly different configurations, they have all found Control's products to be the most reliable and effective solution in providing serial communication between their PMS and the multiple peripheral systems.



Control's RocketPort, DeviceMaster, and RocketPort USB Serial Hub products have been integrated by these hotel companies when installing their corporate and franchise properties' comprehensive property management software and equipment. More than 15,000 RocketPort and DeviceMaster products have been installed in hotels worldwide, including within properties of many of the most-recognized names in the hospitality industry.

Control's product offerings give hotels and PMS providers:

- Reliable diverse connections for peripherals via Ethernet, Serial and USB connections
- Multiple serial communication connections to the PMS server
- Additional configuration flexibility when the peripheral system is not in the immediate location of the PMS server

Control's products enable these hotels and PMS providers to implement connections between the multiple peripheral systems and the PMS to fit their business and technical needs most effectively. Ultimately, this allows them to provide a reliable property management solution to their hotel operators.

Continued on back

DEVICEMASTER RTS SPECIFICATIONS

HARDWARE

Processor	ARM7 44Mhz
8MB RAM	
4MB Flash (Programmable)	
(2) 10/100 Base-T Ethernet	
Black Finished Steel Enclosure	
Product Weight	3.44 Lbs
Packaged Shipping Weight	7.18 Lbs
Panel/Rack Mountable	
LED Indicators	
Status	
Ethernet Link/Activity	
Collision	
100MB Ethernet	
RX/TX Per Port	
Surge Protection	15KV

SERIAL COMMUNICATIONS

Software-Selectable	RS-232/422/485
Baud Rates	50 - 230 Kbps
Serial Connectors	(4) DB9 Male
Data Bits	7 or 8
Parity	Odd, Even, None
Stop Bits	1 or 2

ELECTRICAL SPECIFICATIONS

Device Requirements	9-30 VDC
Device Consumption	4.8 Watts
External Power Supply	(Included)
Input	90 to 260 VAC
	@ 60Hz
Output	200mA @ 24
VDC	

ENVIRONMENTAL SPECIFICATIONS

Operating Temperature*	-37 to 74°C
Storage Temperature	-40 to 85°C
Operating Humidity	5% to 95%
Altitude	0 to 10,000 Ft
Heat Output	16.4 BTU/Hr
MTBF	25.0 Years

DEVICE DRIVERS

Microsoft Windows NT®, Microsoft Windows 2000®,
Microsoft Windows Server 2003®,
Microsoft Windows XP®, Linux

FEATURES

Lowest Latency
NS-Link COM/TTY Port Redirector
PortVision Remote Management
TCP/IP & UDP Socket Services
Telnet
HTTP
SNMP
DHCP / RARP / ARP / BOOTP / Ping
Hardware & Software Flow Control
Watchdog Reset
Event Notification
RFC 1006
Supports IP multicast data transmission

ROCKETPORT EXPRESS CARD SPECIFICATIONS

HARDWARE

Maximum Cards/System	4
Bus Interface	PCIe
Product Weight (w/ cable)	23.0 oz
Form Factor	Low-profile PCIe or Standard PCIe

ELECTRICAL SPECIFICATIONS

Current Consumption	3.3VDC or 12VDC
Power Consumption	3.1 W
Surge Protection	15KV @200A for 1ns

ENVIRONMENTAL SPECIFICATIONS

Operating Temperature	0 to 60°C
Storage Temperature	20 to 85°C
Operating Humidity	
Noncondensing	5% to 95%
Altitude	0 to 10,000 Ft
Heat Output	10.6 BTU/Hr
MTBF	48.7 Years

DEVICE DRIVERS

FreeBSD® 5
FreeBSD® 6
Linux 32 + 64 Bit
Microsoft® Windows® 2000
Microsoft® Windows® XP (32bit & 64bit)
Microsoft® Windows Server® 2003 (32bit & 64bit)
Microsoft Windows Vista™ (32bit & 64bit)
Microsoft Windows 7
Microsoft Windows 2008 Server
QNX® 6.X
SCO OpenServer™ 5
SCO OpenServer™ 6

SERIAL COMMUNICATIONS

Port Communication	(8) DB25M
Software Interfaces	RS-232/422/485
Baud Rates	Up to 921.6 Kbps
Data Bits	5, 6, 7, or 8
Parity	Odd, Even, None
Stop Bits	1, 1.5, or 2

FEATURES

RoHS Compliant
Low-Profile or Standard Height
Easy Setup
5 Year Warranty

*We have tested the products to run at these temperatures.



ORDERING INFORMATION

99445-9 DeviceMaster RTS 4-Port DB9
30129-5 RocketPort EXPRESS OCTA DB25M

PRODUCT SUPPORT & SERVICE INFORMATION

Warranty Information

Control offers a 30-day satisfaction guarantee and 5-year limited warranty.

Sales Support

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sales@comtrol.com

Technical Support

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DEVICEMASTER RTS 4-PORT



ROCKETPORT EXPRESS CARD

